

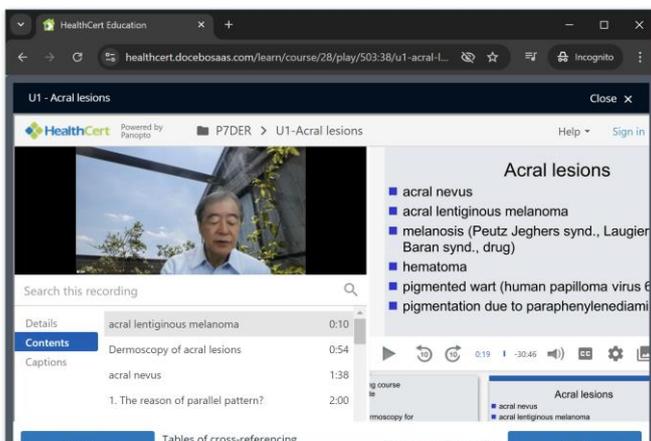
MANAGING VIDEO PLAYER DISPLAY BY CHANGING YOUR BROWSER ZOOM PERCENTAGE

On some devices you may find that the video player does not display the whole screen, or the control toolbar is missing. The most common cause is the screen size or resolution that your device is using.

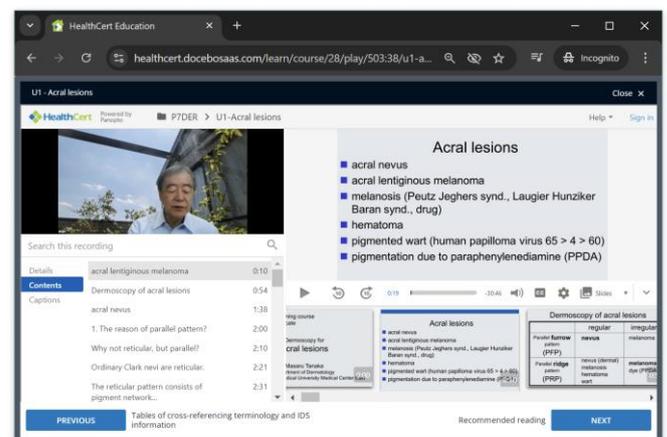
The easiest way to remedy this issue is to temporarily change the Health Browser zoom whilst you are watching the videos and then change it back.

The example below screens below, the left image shows the video player in a standard Browser window set to 100% zoom. On the right you can see the same window with the Browser zoom set to 75%.

Note: The results will differ depending on the type of device you are using and the display settings on your device.



Browser set to 100% zoom



Browser set to 75% zoom

To adjust the zoom percentage

- Click on the three vertical dots at the top right of the Chrome browser window
- Increase/Decrease the zoom percentage as desired

